

Modifying Your Single Login Profile (SLP) Account Information

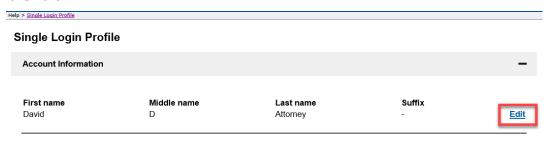
Step 1

After you have logged into eVoucher, click the profile icon, and then click the **Single Login Profile** link.



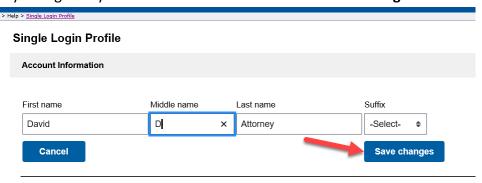
Step 2

To change your account information; first, middle, or last name; email address; and password; click the **Edit** link.



Step 3

Make any changes to your account information and click **Save changes**.



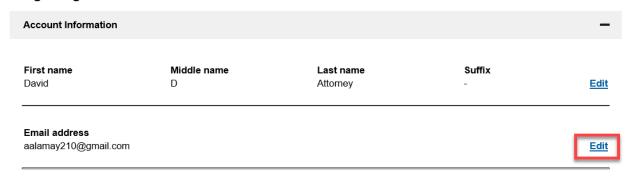
Step 4



U.S. District Court - District of Rhode Island: eVoucher Instructions

To change your email address, from the same Account Information screen, click the **Edit** link to the right of the email address.

Single Login Profile

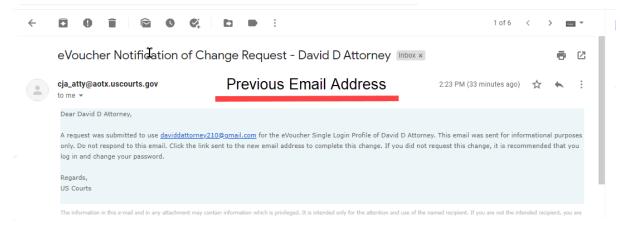


Step 5

Make any changes to your email address and confirm those changes. Then click Save changes.



As a security measure, an email is sent to your previous email address informing you of a change to your email address on your Single Login Profile (SLP).

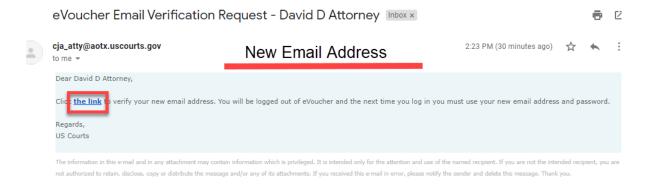




U.S. District Court - District of Rhode Island: eVoucher Instructions

Step 6

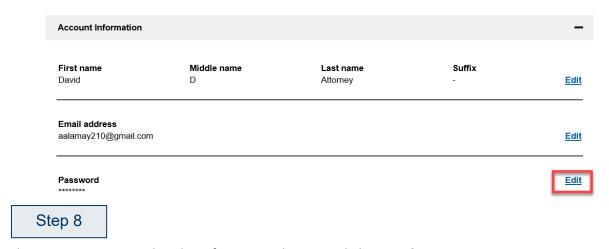
A verification email is sent to your new email address. Click **the link** to verify the new address and to re-sign in to eVoucher.



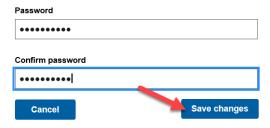
Note: When creating a new email address, if the email address format is invalid, is already being used on another single login profile, or does not match the confirmation entry, then the original email address is retained on your Single Login Profile (SLP).

Step 7

To change your password, click the **Edit** link to the right of the password.

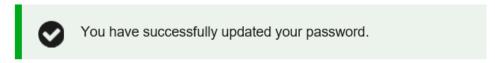


Change your password and confirm your changes. Click Save changes.





A message appears, stating that you have successfully updated your password.



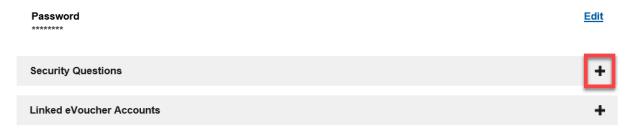
Note: If you have forgotten the email address used to set up your Single Login Profile (SLP) or are locked out of your account, you must contact your court to unlock the account. For more information, see the Expired Passwords and Locked Accounts job aid.

Modifying Your Security Questions

When you created your Single Login Profile (SLP), you will set three security questions to be asked if you forget your password or are locked out of your account. In the Security Questions section, you can modify those security questions and answers.

Step 1

To change your security question and its corresponding answer, click the plus (+) icon to expand the Security Questions section.

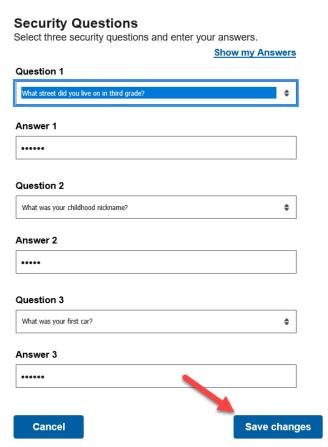




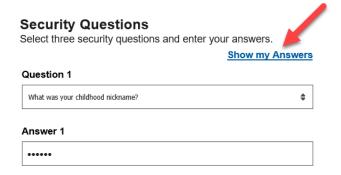
U.S. District Court - District of Rhode Island: eVoucher Instructions

Step 2

Select the question(s) you would like to change and type the new answer. Then click **Save changes**.



By default, your answers are concealed. To view them, click the **Show my Answers** link. You are the only person with access to view the answers to your security questions; other court staff cannot view them.



You have now successfully updated your account information and security questions.