

From: [Martha Charlesworth](#)
To: ncarman10@outlook.com
Subject: 1607671- Your BoatU.S. Introduction Letter
Date: Wednesday, October 12, 2016 3:23:18 PM
Attachments: [image001.png](#)
[CARMAN-1607671- FIRST LETTER 10-12-16.pdf](#)

Mr. Carman,

Please see attached letter. Please feel free to call or email with any questions.

Best regards,
Martha

Martha Charlesworth, AIC

Marine Insurance Claims

1-800-262-8082 Ext. 3875

Fax - (703) 461-2843 Attn: Claim #:

Email – claimsreports@boat.us Attn: Claim #



NOTICE:

If you received this transmission in error, please permanently delete the material. Disclosure or use of this message by persons other than the intended recipient is prohibited.



BoatU.S. Marine Insurance Program Claims
Administrative Office
880 South Pickett Street
Alexandria, VA 22304
24 hr. Claims: 800-937-1937
Fax: 703-461-2843
Direct Dial: 800-262-8082

October 12, 2016

BY EMAIL TO NCARMAN10@OUTLOOK.COM

Nathan Carman
3043 Fort Bridgman Rd
Vernon, VT 05354-9451

RE: National Liability & Fire Insurance Company
Claim No: 1607671
Policy No: 3985989-15
Date of Loss: 9/26/2016

Dear Mr. Carman:

We regret to learn of your loss following the recent boat incident that involved your 1974 31' JC Custom Pilothouse vessel. We have opened an investigation into this incident. We have assigned independent marine surveyor Dexter Holaday to assist us with this investigation. Please offer your full cooperation to Mr. Holaday. As we begin the investigation of this loss, we must advise you that until more information is known, we cannot confirm whether this loss is covered under your policy. With your help, we will do what we can to determine the cause of loss as rapidly as possible. On behalf of the Company, we reserve all rights to inspect and investigate without prejudice. This investigation does not waive any rights the Insurance Company may have under the policy, at law, or otherwise.

To assist us with our investigation, please provide us with your detailed written account of the loss along with a copy of any repair estimate or invoices. Also provide any other documents (photos, drawings, a written statement of how the damages occurred) that you think will help us to fully understand your claim and the extent of damages incurred.

You may send the requested information to us by e-mail, fax, or regular mail. Our contact information is as follows:

- **Fax Number:** 703-461-2843, Attention: Your Claim Number
- **E-mail:** claimsreports@boatus.com Attention: Your Claim Number
- **Mailing:** 880 South Pickett St. Alexandria, VA 22304
Attention: Your Claim Number

Should you have any questions, please do not hesitate to contact me. To expedite all future handling of your claim, whenever you call or write, please refer to your claim number and ask for me. I am available from 8:00 a.m. to 5:00 p.m. (ET) Monday through Friday at the number below and can be reached via e-mail at mcharlesworth@boat.us.

Very truly yours,

Martha Charlesworth

Martha Charlesworth, AIC
Marine Insurance Claims
1-800-262-8082 Ext. 3875

MC/372